

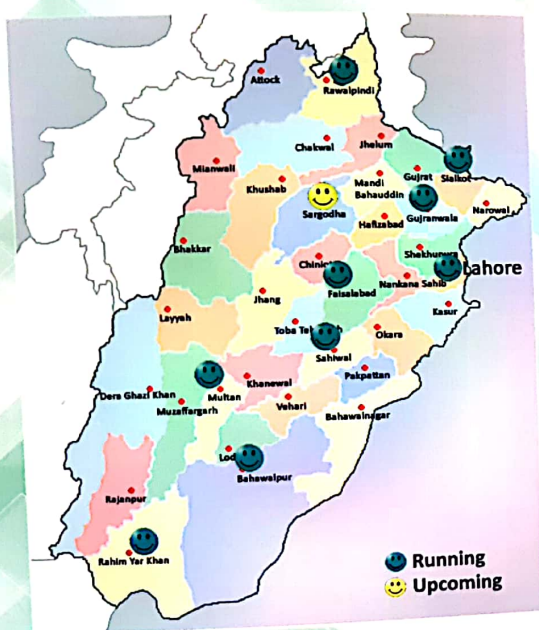


Annual Report 2017-18



Child Protection & Welfare Bureau

Home Department
Government of the Punjab



"Nothing in this Article shall prevent the State from making any special provision for the protection of women and children."

(Article 25 of Child rights under the constitution of Islamic Republic of Pakistan)

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Usman Buzdar
Chief Minister Punjab

Chief Minister's Message

Children are deemed as the future for any nation. We need to invest a lot in our children in order to have a bright and secure future. Our children are our priority. Establishment of Child Protection & Welfare Bureau is one such step through which Government of the Punjab is committed to provide better today to our children so that our beloved country may have best future. Our Government is focused on the protection and welfare of the children and we are making child friendly policies for our children.

Child Protection & Welfare Bureau is providing food, health and shelter facilities to vulnerable children. Pakistan is the signatory to the United Nations Convention on the Rights of Children, and in lieu of it we are committed to safeguard the rights of the children. I hope that Child Protection & Welfare Bureau, through its efforts will make the Government proud and keep our children safe and sound.

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Helpline - 1121



Sarah Ahmad
Chairperson

Chairperson's Message

It gives me immense pleasure to be part of Child Protection & Welfare Bureau, an organization working for the welfare of the destitute and neglected children of Punjab. Child Protection & Welfare Bureau is committed to provide protection, quality education, health, recreations and rehabilitation to the vulnerable children. The mandate of the Bureau is to safeguard the rights of the children and provide conducive environment to the destitute and neglected children to become valuable part of the society.

Being Chairperson of an organization working for welfare of the children in a challenging environment is an arduous task but I am happy that the Bureau is in the right direction for achieving its goals. We have taken multiple initiatives in the recent times especially to eliminate child beggary from the society along with raising awareness about rights of the children. Government of the Punjab is taking every step to safeguard the rights of the Children. Due to untiring efforts of Bureau, a large number of lost and runaway children have been reunited with their families but yet a lot is to be done.

I pray Allah Almighty that every child should get due care, quality health, good education and other opportunities to grow with provision of basic necessities of life that may be helpful for prosperous Punjab and prosperous Pakistan.

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Mission Statement

"To provide safe haven to destitute, neglected, abused and runaway children, where they are provided with shelter, education and protection with an emphasis on turning them into useful and productive members of the society."

Helpline - 1121

Child Protection & Welfare Bureau

Child Protection and Welfare Bureau is an autonomous body of Government of the Punjab mandated to protect and rehabilitate destitute & neglected children through provision of an environment that maximizes opportunities for childhood development and promotes access to education, health care and psychological well being.

The Bureau was established under the Punjab Destitute & Neglected Children Act, which is an effective legal framework in line with the UNCRC. The sole purpose of CP&WB is to provide not only protection to the destitute and neglected children but also provide rehabilitation like shelter, health, education and other necessities of life. Bureau is currently delivering child protection services in eight districts of the province including Lahore, Gujranwala, Sialkot, Rawalpindi, Multan, Faisalabad, Bahawalpur and Rahim Yar Khan Child Protection & Welfare Bureau has facilitated more than 50,000 children not only in Punjab province but all over Pakistan. The progress of Bureau in areas such as rescue, family tracing, institutional care, education and rehabilitation is excellent.

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Services

1. Social Section
2. Open Reception Center
3. Helpline 1121
4. Legal Section
5. Medical Section
6. Psychological Section
7. Family Tracing Section
8. Mass Awareness Section
9. Child Protection School

Helpline - 1121

SOCIAL SECTION

Every child on the street is on stake. There is need to provide instant protection to these children in order to fulfill their social, physical and psychological needs. Child Protection & Welfare Bureau has established Social section for such children for rescue. Social section is comprised of well trained Child Protection Officers who conduct rescue operations and took protective custody of all those children who are destitute and neglected and are on the street circumstances.

The lost, runaway, beggars and abused children are rescued by the Social Section. The main objective of rescuing these children is to disengage them from street circumstances and provide them healthy environment. The rescue operations are conducted in all operational districts of Child Protection & Welfare Bureau. The rescue services are provided all over Punjab.

Indicator	LHR	GRW	RWP	SKT	MTN	FSD	BWP	RYK	Total
No of Rescued/Registered Boys	911	594	1097	1031	520	664	406	239	5462
No of Rescued/Registered Girls	341	142	63	27	13	121	00	00	707
Total Rescued/Registered Children	1252	736	1160	1058	533	785	406	239	6169





OPEN RECEPTION CENTER

Child Protection & Welfare Bureau has established Open Reception Centers at different key points such as Lorry Addas, Railway Stations and shrines to identify and register children at risk in street circumstances. These children are then provided with services including non-formal basic education, counselling, leisure and arts activities. The purpose of the ORC is to children who spend more time on street must be rescued and disassociation from the harmful exposure of the street circumstances. The ORC also act as referral points for seeking and providing information of lost, runaway or abandoned children. The runaway or lost children are taken into custody by the ORC staff and handed back to the families. These children who do not know about their families are referred to CP&WB for family tracing.

Indicators of Activities	Lahore Boys	Girls	GRW	FSD	MTN	RWP	SKT	Total
New children Registered at ORC's	3135	103	1437	939	1145	419	561	7739
Children referred to Social Section	225	16	102	121	74	19	118	675
Total children facilitated	3360	119	1539	1060	1219	438	679	8414



Helpline - 1121

CHILD HELPLINE 1121

Child Helpline 1121 is established at Child Protection & Welfare Bureau for the immediate help to the destitute and neglected children. This helpline provides prompt assistance and support to the children subjected to violence, exploitation, abuse and neglect. This helpline is also used for the dissemination of information and guidance in respect of child rights. This four digit Child Helpline 1121 is centralized and active in all over Punjab 24 hours a day and 7 days a week. CP&WB received **3297** calls during Financial Year 2017-18 and total **745** children were rescued through helpline rescue operation.

Indicator	LHR	MTN	RWP	FSD	GRW	SKT	BWP	RYK	TOTAL
No of Information Calls	131	38	646	280	455	407	279	127	2363
No of Service Calls	555	70	103	52	57	76	03	18	934
No of Helpline Operations	579	69	27	50	46	28	03	18	820
Children taken into protective custody	338	71	175	61	54	24	04	18	745

Information & Service Calls								
LHR	FSD	GRW	SKT	RWP	MTN	BWP	RYK	Total
230+12 9=359	17	32	41	38	22	00	00	509
Rescued Children								
398	18	27	25	28	10	00	00	506





LEGAL SECTION

Destitute and neglected children are taken into protective custody by the rescue team of Bureau. These children are then presented to the Child Protection Court for the legal custody in the best interest of the child by the Legal section comprised of Child Protection Officer Legal. All legal matters are resolved by the Legal section. Total 6004 children were taken by the Legal section during the Financial Year 2017-18. The legal section has lodged 19 FIRs against different persons in different cases of child abuse under section 34, 35, 37, 38 and 40. Total fine collection through conviction is Rs. 1,71,000/- under PDNC Act.

Sr#	Districts	Custody	Remitted	Fine	FIR
1	Lahore	1265	1161	1,35,000/-	10
2	Faisalabad	782	757		
3	Gujranwala	736	697		
4	Multan	533	552		02
5	Rawalpindi	1157	1167		02
6	Sialkot	886	867	36000/-	05
7	Bahawalpur	406	394		
8	Rahim Yar Khan	239	200		
	Total	6004	5795	1,71,000/-	19



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MEDICAL SECTION

Child Protection & Welfare Bureau has established medical section for the provision of medical facilities to the destitute and neglected children. Every rescued child undergoes Initial Health Assessment conducted by the qualified doctor and relevant staff. All the residing children at Bureau have the access to the healthcare facilities round the clock. These children are examined at the regular intervals and vaccinations are also administered. Children's health records are properly maintained and shared with the families upon reunification. Total 11850 children were treated by the medical section during Financial Year 2017-18.

Indicators of Activities	LHR	GRW	FSD	MTN	RWP	SKT	BWP	RYK	TOTAL
Children whose Initial Health Assessment done	394	778	559	521	1149	920	413	238	4972
No of vaccination doses given to children	349	47	65	35	27	55	53	17	648
Sick children who visited Medical Section	6428	1098	1633	506	1143	643	182	217	11850
No of children referred to other Hospitals	187	486	19	241	103	139	160	117	1452



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PSYCHOLOGICAL SECTION

Most of the destitute and neglected children come from the street circumstances where they have to face lots of physical and psychological hardships. Psychological section of the Bureau consisting of the trained psychologists functions through psychometric assessment, counselling and therapeutic interventions especially focused on behavior modification, cognitive restructuring and rehabilitation of destitute and neglected children. The aim of the Psychological counselling is to resolve psychological issues at individual and group level faced by the children. Child Psychologists initiate efforts to enable children to face and handle difficult situations in a skilled and resilient manner. Psychological Section has provided services to **8571** children all over Punjab with special focus on emotional, social and educational development and rehabilitation.

Indicators of Activities	LHR		FSB	GRW		MTN	RWP	SKT	Total
	G	B		G	B				
Preliminary Interviews	522	546	813	561	139	475	719	260	3835
Individual Sessions	457	424	494	275	192	402	94	188	2524
Group Sessions	49	72	125	209	85	94	138	117	889
Referral Cases	68	90	126	163	115	104	107	45	818
Family Counselling	141	128	58	49	21	46	52	10	505



FAMILY TRACING

Family Tracing is another important section established by Child Protection & Welfare Bureau. This section is responsible for reunification of the lost and runaway children to their families. The families of the children are traced out on the given information provided by the child ad by using different means such as print media and electronic media. The children are reunified not only in Punjab but children from other provinces are also reunified by the family tracing section. Total **4116** children reunified by the family tracing section during the Financial Year 2017-18.

Indicators	LHR	GRW	FSD	MTN	RWP	SKT	BWP	RYK	Total
Punjab	1031	117	173	524	913	799	11	193	3761
Sindh	07	03	01	07	06	02	00	25	51
KPK	07	04	04	01	148	25	00	00	189
Balochistan	01	0	00	01	02	02	00	00	06
Islamabad	00	00	00	00	85	00	00	00	85
Azad Kashmir	01	00	01	00	06	01	00	00	09
Afghanistan	00	00	00	00	00	13	00	02	15





MASS AWARENESS SECTION

Child Protection & Welfare Bureau recognizes important function performed by mass media and encourages it to disseminate information on child rights issues. The media has always been supporting CP&WB in highlighting its efforts and services provided to the destitute and neglected children. Mass Awareness section also develops liaison with all stakeholders.



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CHILD PROTECTION SCHOOL

Child Protection & Welfare Bureau is committed to provide quality education to the destitute and neglected children. There is Child Protection School established at CPWB where these children are provided education up to Middle level while Secondary and Higher Secondary education is outsourced. Well trained teachers are providing quality education to the children at Child Protection School. The children who are in Matric and Intermediate classes, are also sent to other schools and colleges for education. Special measures are also taken regarding religious education along with basic formal education.

Indicators	LHR		GRW		FSD	MTN	RWP	SKT	BWP	RYK	Total
No of Students Registered at CPS	B	G	B	G							
	255	356	165	46	325	369	709	519	54	67	2865





CHILD PROTECTION COURT

Child Protection Court has been established under Section 22 of PDNC Act. Every rescued child is produced before Child Protection Court by the Child Protection Officers within 24 hours of taking such child into protective custody and legal custody of the rescued child is obtained from Child Protection Court where court is satisfied that the rescued child is destitute and neglected and that the child is entitled to special protection by the state. Such children are admitted to CPI managed by Bureau. Child Protection Court also conducts trial of special offenses relating to children as defined in the PDNC Act.



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SPECIAL OFFENCES RELATING TO CHILDREN

Section 34:

Unauthorized Custody. If a person takes a destitute or neglected child in custody or keeps him in contravention of the provisions of this Act, he shall be punished with imprisonment for a term which may extend to five years but which shall not be less than three months and with fine which may extend to one hundred thousand rupees but which shall not be less than ten thousand rupees.]

Section 36:

Employing for begging.— If a person employs a child for begging or causes a child to beg or, having the custody, charge or care of a child, connives at or encourages employment of the child for begging or uses a child, connives at or encourages employment of the child, for begging, he shall be punished with imprisonment for a term which may extend to five years but which shall not be less than three months and with fine which may extend to one hundred thousand rupees but which shall not be less than ten thousand rupees.]

Section 36A:

Sale of goods for begging.— If a person employs or incites a child to sell goods with the intention of begging, he shall be punished with imprisonment for a term which may extend to three years but which shall not be less than three months and with fine which may extend to one hundred thousand rupees but which shall not be less than ten thousand rupees.]

Section 36B:

Inciting child for rag picking.— If a person employs or incites a child for rag picking, he shall be punished with imprisonment which may extend to three years but which shall not be less than three months and with fine which may extend to one hundred thousand rupees but which shall not be less than ten thousand rupees.]

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**Section 37:**

Intoxicating a child.— If a person gives or causes to be given to any child any intoxicant or narcotic drug, except on the prescription of a doctor, he shall be punished with imprisonment for a term which may extend to seven years but which shall not be less than six months and with fine which may extend to three hundred thousand rupees but which shall not be less than fifty thousand rupees.]

Section 38:

Permitting child to enter places where liquor or narcotic drugs are sold.—

Whoever—

- (i) takes a child to any place where liquor or narcotic drug is served or consumed; or
- (ii) being the proprietor, owner or a person in charge of such place, permits a child to enter such place; or

(iii) causes or procures a child to go to such place;
[shall be punished with imprisonment for a term which may extend to five years but which shall not be less than three months and with fine which may extend to one hundred thousand rupees but which shall not be less than twenty five thousand rupees.]

Section 39:

Inciting child to bet or borrow.— Whoever, by words, spoken or written, or by signs, or otherwise, incites or attempts to incite a child to make any bet or wager or to enter into or take any share or interest in any betting or wagering transaction shall be punished with imprisonment for a term which may extend to six months or with fine which may extend to fifty thousand rupees or with both.

Helpline - 1121

Section 41:

Abetting escape of child

Whoever—

- (a) knowingly assists or induces, directly or indirectly, a child admitted in a child protection institution to escape from the institution or from the custody of a suitable person to whom custody of the child has been entrusted by the court; or
 - (b) knowingly harbors, conceals, connives at or prevents from returning to child protection institution or to any person to whom the custody of the child was entrusted by the Court or assists or connives at so doing;
- shall be punished with imprisonment for a term which may extend to five years or with fine which may extend to fifty thousand rupees or with both.



Child Protection Institute

Child Protection & Welfare Bureau provides complete shelter to the destitute and neglected children. Child Protection Institute is the best alternative care institution for these children. Child Protection Institute managed by Bureau provides residence, food, education, healthcare and recreation to the destitute and neglected children. CPI is managed by CPI Manager and well trained child attendants who are available 24 hours for the services to these children. Healthy and hygienic atmosphere is provided to the children at CPI. The residing children enjoy indoor and outdoor games as well. All important events and festivals are celebrated.

Description	LHR		GRW		MT N	FSD		RW P	SKT	RY K	BWP	Total	
	B	G	B	G		B	G					B	G
Children received in CPI	864	344	394	142	533	664	121	1166	1058	239	406	5518	598
Children Returned/Released	729	292	368	129	552	645	112	1167	867	200	394	5122	533



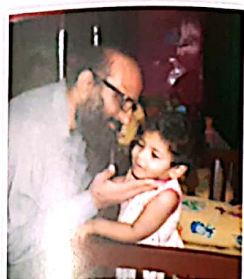
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HIGHLIGHTS





HIGHLIGHTS



Helpline - 1121

HIGHLIGHTS





TECHNICAL TRAINING FOR CHILDREN

Child Protection & Welfare Bureau is striving for provision of quality education to the destitute and neglected children. Majority of the children taken into protective custody by the Bureau, do not have any background of school going. Therefore Child Protection & Welfare Bureau has taken measures for making them skilled through provision of technical education. CP&WB has established Technical Training Center in collaboration with Punjab Vocational and Training Council (PVTC) where different technical courses are offered to boys and girls separately. The boys are offered electrical, mechanical, mobile repairing, computer and other courses while girls are offered cooking, beautician, tailoring and painting courses. The certificates are offered to the passing children upon their successful completion.



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YOUR CONTRIBUTION

Child Protection & Welfare has tried to provide everything to the destitute and neglected children. Friendly and family oriented atmosphere is provided to these children. But still these children miss their families and peer groups. You can contribute to the noble cause of helping needy children by spending some time with them especially on Eid and other important occasions. They will feel better and friendly with you.

Another thing that people can do is that if they see any child in danger, abuse or in need of help, they just need to contact Child Helpline 1121 immediately which is available round the clock and rest will be done by the Bureau. This is the contribution which will be required from your part in saving life of a child.



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DONATIONS

If anyone wants to donate anything for the destitute and neglected children, he can deposit funds at account established by CP&WB for the destitute and neglected children. You can help destitute and neglected children by depositing your funds at any branch of Bank of Punjab at Account# PLS - 00010022620003.

You can also donate items including clothing, shoes, furniture, sports items, machinery etc.



ANGOURI BASH SCHEME, STRAIGHT, LITH ROAD,
LAHORE

Helpline - 1121

SUMMARY OF FINANCIAL STATEMENT BUDGET DETAIL FINANCIAL YEAR 2017-18

YEAR	Allocation (In Million)	Supplementary Grant	Release	Expenditure	Surrenders
2017-18	446.5	90.405	536.995	512.726	24.178

Detail is given below:-

DETAIL OF EXPENDITURE FOR THE YEAR 2017-18

Sr. No.	Description	Amount
1.	Salary	195,540,864
2.	Non Salary	317,185,399
Total Expenditure		512,726,263

HEAD WISE DETAIL OF BUDGET & EXPENDITURE DURING THE FINANCIAL YEAR 2017-18

Detail of Objects	Allocated Budget	Supplementary Budget	Final Grant Released	Expenditure
Pay of Officers (A 01101-50)	42,400,000	0	41,700,000	41,700,000
Pay of Other Staff (A 01151-99)	70,600,000	0	70,600,000	70,600,000
Regular Allowances (A 01201-70)	96,585,000	0	72,116,972	72,116,101
Other Allowances (A 01271-99)	5,801,000	0	11,125,763	11,124,763
	215,386,000	0	195,542,735	195,540,864
A03 Total Operating Expenses	218,895,000	62,573,000	306,274,868	303,933,981
A04 Total Employee Related Expenses	3,001,000	2,256,500	7,700,888	7,609,618
A05 Total Grant Subsidies and write of	2,500,000	0	0	0
A063 Total Entertainment and Gifts	300,000	0	161,096	161,006
A09 Total Physical Assets	2,017,000	23,570,500	23,473,801	1,640,092
A13 Total Repair and Maintenance	4,401,000	2,005,000	3,751,702	3,750,702
Total Non-Salary (2)	231,114,000	90,405,000	341,362,265	317,185,399
Grand Total (1+2)	446,500,000	90,405,000	536,905,000	512,726,263

Total No. of Children Facilitated During the FY 2017-18 7589



COLLABORATION WITH STAKEHOLDERS

Child Protection & Welfare Bureau has strong collaboration with stakeholders such as NGO's and Government Departments in order to provide best services to the destitute and neglected children in effective manners. CP&WB has strong liaison with departments such as:

- Police Department
- Health Department
- Social Welfare Department
- Special Education Department
- City Traffic Police
- CDGL
- PITB
- Law Department
- Prosecution Department
- Education Department
- Punjab Text Book Board
- FIA



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GOVERNMENT OF PUNJAB
CHILD PROTECTION & WELFARE BUREAU

Helpline - 1121

OUR OFFICES

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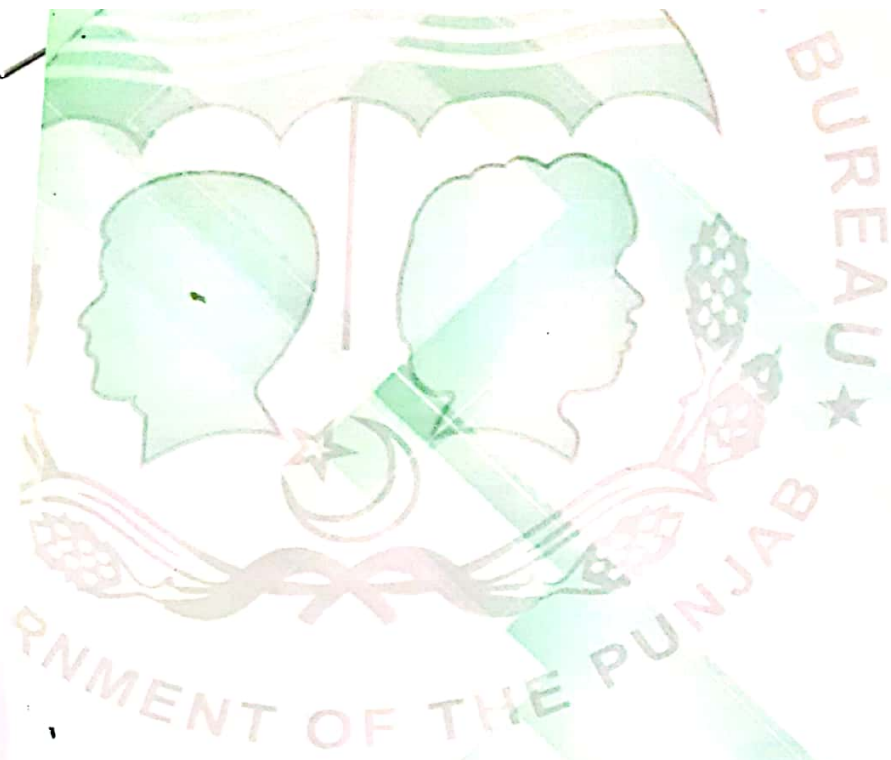
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